LIMITED EXTENDED WARRANTY

Effective 03-17-2026

This LIMITED EXTENDED WARRANTY supersedes all previous VRC extended warranties and is exclusive with no other guarantees or warranties expressed or implied.

For Warranty, service, support, or maintenance questions, call **1-605-716-0061 8:00am to 4:00pm** (Mountain Time) (except for federal and state holidays, and local weather-related cancellations) or by email: service@vrcmetalsystems.com.

Type of Extended Warranty:

- ☐ 12 months
- ☐ 24 months
- ☐ 36 months

A. *SYSTEMS AND COMPONENTS*:

LIMITED EXTENDED WARRANTY – Subject to the terms and conditions below, VRC Metal Systems, LLC (herein after "VRC"), Box Elder, South Dakota, warrants to its original retail purchaser that new VRC systems and components (herein after "Equipment") sold after the effective date of this limited extended warranty is free of defects in material and workmanship at the time of shipment from VRC. ***This warranty is in lieu of all other warranties, express or implied, including the warranties of merchantability and fitness.***

Within the warranty period listed below, VRC will repair or replace any warranted parts or components that fail due to such defects in material or workmanship. VRC must be notified in writing (email) or by telephone within thirty (30) days of identified defect or failure, at which time VRC will provide instructions on the warranty claim procedures to be followed. If notification is submitted as an online warranty claim, the claim must include a detailed description of the fault and the troubleshooting steps taken to identify failed components and the cause of their failure.

VRC shall honor warranty claims on warranted cold spray equipment in the event of such a failure within the warranty time periods. All warranty time periods start on the delivery date of the equipment to the original end-user purchaser, and not to exceed twelve (12) months after the equipment is shipped to a North American customer.

1. 1 Year — Parts and Labor (initial).
2. VRC's Limited Extended Warranty shall not apply to ***Consumable components and parts that fail due to normal wear*** (as listed under "Not Covered by Warranty").
3. Items furnished by VRC, but manufactured by others, OEM Purchase Parts such as: robotics, dust collector, down draft etc., will default to the manufacturer's warranty, if any.

To ensure proper coverage of all extended warranty claims, each item will be inspected by an authorized VRC repair technician to determine cause of failure, whether by on-site inspection or returning item to VRC for inspection. VRC will pay for all shipping costs. If VRC determines part failed due to defects in material or workmanship, VRC will repair or replace the warranted parts or components.

VRC shall not be liable to Buyer for Equipment that has been modified or altered from the original configuration (hardware and/or software) by any party other than VRC, or equipment that has been improperly installed, improperly operated, misused, or abused based upon operator's manual or industry standards or intended use, or equipment which has not had reasonable and necessary maintenance, or equipment which has been used for operation outside of the specifications for the equipment. Buyer shall reimburse VRC for the cost of repair(s) and shipping resulting from such improper use or maintenance. ***Failure to strictly adhere to the contents in this paragraph will nullify and void any warranty. Buyer must contact VRC before attempting any repair, maintenance, or service that would in any way alter or modify any component.***

Not Covered by Warranty	
Part No.	**Description**
V001173, V006597	NOZZLE GASKET
V001211	METERING BLOCK
V001219, V002199 V006412, V006419	THRUST BEARING/BUSHING SLEEVE
V001880, V001881 V005193, V005436 V006579	THERMOCOUPLE/ THERMOCOUPLE ASSEMBLY
V002205	SHAFT SEAL
V002366, VOO2367 V006414	WAVE SPRING
V002832, V006369	HEATING ELEMENT
V003345	FOLLOWER BLOCK ASSEMBLY
V003385	120" HOT GAS HOSE
V003701, V002208	ISOLATION BALL VALVE, 1/4"

V003825	
V005570, V005497 V005847, V005497	ISOLATION BALL VALVE, 1/8"
V005539, V005543	PLUNGER TUBE/TIP
V005322	SLEEVE, NOZZLE, COPPER
V005173, V005977 V005978, V005979 V006320, V006321 V006322, V006323	C-RING
V001249, V004144 V004267	CERAMIC INSULATOR (BLOCK & BARREL)
V001152, V001245 V001246, V003349 V004121, V004266 V004321, V005335 V005821, V005822	POWDER INJECTOR TUBE/ BORON NITRIDE TUBE
V002204, V002624 V005171, V005178 V005180, V005231 V005236, V005324 V005325, V005326 V005327, V005328 V005386, V006380 V006422, V006446 V006447, V006448 V006449	O-RING, SILICONE, EXTREME PRESSURE, HI OR LOW TEMPERATURE
V006384, V006421	X-RING
VOO6378, V006388 V006389	AGITATOR TIP OR DAMPER
V006406, V006407 V006408, V006409	MP1 POWDER FEEDER INTERNAL PARTS
V006456, V006457 V006556, V006557	7KW HEATER/APPLICATOR INTERNAL PARTS
Multiple	ANY INTERNAL HEATER COMPONENT TO INCLUDE INSULATION, MULLITE, MICA, AND HEATING ELEMENT
Multiple	ANY CUSTOM LENGTH HOT GAS OR POWDER FEED HOSE/HARDLINE
Multiple	ALL NOZZLES

VRC products are intended for purchase and use by commercial/industrial users and persons trained and experienced in the use and maintenance of cold spray processes and equipment.

In the event of a warranty claim covered by this warranty, the exclusive remedies shall be, at VRC's sole discretion, to determine the appropriate option: (1) repair; or (2) replacement; or, where authorized in writing by VRC in appropriate cases, (3) the reasonable cost of repair or replacement at an authorized VRC service facility; or (4) payment of or credit for the purchase price (less reasonable depreciation based upon actual use) upon return of the goods at customer's risk and expense. VRC's option of repair or replacement will be at VRC Metal Systems, LLC in Box Elder, South Dakota, or at a VRC authorized service facility as determined by VRC. VRC will be responsible for shipping costs and for selecting shipping method. Customers will pay for all expedited shipping costs.

B. **Limitation of Liability**

In addition to what is set forth in the Terms of Purchase and Terms of Use, the following shall apply:

To the extent permitted by law, the remedies provided herein are the sole and exclusive remedies. All warranties hereunder are expressly limited to the repair or replacement of defective items as set forth herein, in no event shall VRC be liable for direct, indirect, special, incidental, or consequential damages (including loss of profit), whether based on contract, tort or any other legal theory. VRC shall not be responsible for repair or replacement of items which have been subjected to neglect, accident, or improper use, or which have been altered by other than authorized VRC personnel.

Any express warranty not provided herein and any implied warranty, guaranty, or representation as to performance, and any remedy for breach of contract tort or any other legal theory which, but for this provision, might arise by implication, operation of law, custom of trade or course of dealing, including any implied warranty of merchantability or fitness for particular purpose, with respect to any and all equipment furnished by VRC is hereby excluded and disclaimed by VRC.

C. **Jurisdiction and Law**

Some states in the U.S.A. do not allow limitations of how long an implied warranty lasts, or the exclusion of incidental, indirect, special, or consequential damages, so the above limitation or exclusion may not apply to you. This warranty provides specific legal rights, and other rights may be available, but may vary from state to state.

In different countries, their legislation may provide for certain additional warranties or remedies other than as stated herein, and to the extent that they may not be waived, the limitations and exclusions set out above may not apply. This Limited Extended Warranty provides specific legal rights, and other rights may be available, but may vary from country to country.